

PRIVATE LESSON POLICY

Fees & Payment

initial Weekly lesson times are **\$135** per month (half-hour) or **\$250** per month (hour). Payments will be made through automatic withdrawal on the first, fifth, or tenth of each month via a credit/debit card (with a \$5/mo processing fee) or an electronic check (no processing fee).

We will be closed during our school district's Spring Break, Thanksgiving, Christmas, New Year's, & one week during the summer of your instructor's choice. We are open on all Federal holidays, unless they fall within one of the previously mentioned closing periods. There will be advanced notice of these closing dates posted on our website and monthly e-newsletter.

We do not prorate monthly tuition fees, except for a new student's first calendar month of lessons, if applicable.

Lesson Attendance

initial If your instructor must miss a lesson for an extenuating circumstance, they may appoint a qualified substitute teacher in their absence. Otherwise, your instructor will reschedule your lesson to a mutually agreeable time.

If you must miss a lesson, your instructor will discuss possible options with you. Options include:

- a FaceTime (or similar app) lesson
- a video exchange
- rescheduling to a mutually agreeable time (contingent upon your instructor's availability) *no-shows or cancellations within 24 hours of your lesson may void these options.

Lesson Cessation

initial If you would like to stop lessons, <u>this electronic lesson cessation form</u> *must be submitted by the seventh of the final month you wish to attend lessons*. The link can also be found in the footer of our website. **Exit surveys submitted after the seventh will apply to the following month.*

> For specific location information, instructors, events and more, visit: www.freewaymusic.net 844-LESSON-1